
Level 3 Transport Scheduler Apprenticeship (Airline Crew Scheduling) – Approved Apprenticeship Standard (ST1438) & mapped to EASA & CAA Flight Time Limitations & Standards



Master Crew Planning, Fatigue Risk & Airline Operational Efficiency

Tailored specifically for aviation, this Level 3 Apprenticeship trains individuals to manage the complex world of airline crew scheduling, rostering, and disruption recovery. From ensuring strict compliance with EASA/CAA Flight Time Limitations (FTL) and fatigue risk management to balancing crew preferences and operational reliability, this programme equips apprentices with the skills needed to keep flight decks and cabins safely, legally, and efficiently crewed.

Core Curriculum Breakdown

Module 1: Regulatory Compliance & Flight Time Limitations (FTL)

- **Aviation Regulations & FTL Frameworks:** Deep dive into EASA ORO.FTL, CAA rules, maximum duty periods, rest requirements, and days off logic.
- **Fatigue Risk Management Systems (FRMS):** Identifying fatigue hazards, understanding sleep science in shift work, and applying mitigation strategies.
- **Legal & Contractual Governance:** Navigating union agreements, industrial conditions, and local employment law alongside aviation safety regulations.

Module 2: Crew Planning, Rostering & Systems

- **Pattern Building & Roster Optimisation:** Creating balanced, cost-effective duty pairings and rosters for flight deck and cabin crew.
- **Crew Management Systems & Data:** Utilising specialised airline crew scheduling software, managing automated bidding systems, and handling roster changes.
- **Standby & Resource Allocation:** Strategically planning standby coverage, reserve utilisation, and crew positioning (deadheading).

Module 3: Tactical Crew Control & Disruption Management

- **Day-of-Ops Crew Tracking:** Monitoring real-time crew movements, duty extensions, and delay impacts within the Operations Control Centre (OCC).
- **Disruption Recovery & Problem Solving:** Managing crew shortages, weather delays, and aircraft diversions while maintaining regulatory compliance.
- **Communication & Stakeholder Coordination:** Liaising with pilots, cabin crew, OCC controllers, HR, and training departments under pressure.

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What You Will Gain?

- **Aviation-Tailored Qualification:** A nationally recognised Level 3 Apprenticeship standard customised for airline crew planning and tracking environments.
- **End-Point Assessment (EPA) Readiness:** Complete preparation for the formal EPA, including a practical project, knowledge test, and professional discussion.
- **Regulatory Expertise:** In-depth knowledge of FTL regulations, enabling independent and compliant operational decision-making.
- **Structured Workplace Progression:** 12 to 18 months of blended, structured learning that integrates directly into shift-based OCC and crew tracking operations.

Who Should Enrol?

- **New Crew Schedulers & Trackers:** Entry-level staff joining an airline's Crew Planning or Crew Control departments.
- **Cross-Skilling OCC & Ground Staff:** Experienced airport, customer service, or ground handling personnel looking to transition into airline resource planning.
- **Airline Operations Managers:** OCC, Flight Ops, and Crew Logistics managers seeking to utilise Apprenticeship Levy funding to build a compliant, high-performing crew control team.

Frequently Asked Questions

Q: How long does the Crew Scheduling Apprenticeship take?

A: The programme typically runs between 12 and 18 months, concluding with the formal End-Point Assessment (EPA).

Q: Is this programme eligible for UK Apprenticeship Levy funding?

A: Yes. Levy-paying employers can fund 100% of the training through their Levy account, while non-levy payers can access up to 95% government co-investment.

Q: How is learning delivered alongside full-time work duties?

A: The apprenticeship combines structured off-the-job training, online learning resources, and workplace mentoring designed to integrate smoothly into shift patterns. Please check airlines' websites for more details.

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For more information, contact aviation@crosbyaviation.co.uk.



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