
Level 3 Diploma in Aviation Operations Control – Fully Accredited Level 3 Diploma (Accredited by FutureQuals)

Your Pathway to Operational Control Expertise

Designed as a bolt-on upgrade to the UKOMA Operations Officer course, this fully accredited Level 3 Diploma is a first-of-its-kind qualification. It provides a well-rounded, professional qualification that demonstrates you have the critical skills to excel and thrive in aviation operations control. Led by a team of industry experts from major airlines, service providers, and training specialists (including NATS, AirTanker, Jet2.com, West Atlantic, and FlexJet), the programme equips you with deep operational knowledge and real-world preparedness.

Core Curriculum Breakdown

1. Operational Foundations & Compliance

- Principles of Operations Control in Aviation: Core concepts and structural frameworks of an Operations Control Centre (OCC).
- Air Law, Operational Regulation & Traffic Rights: Legal frameworks governing commercial aviation and international air traffic rights.
- Safety Management Systems (SMS) in Aviation: Safety policies, hazard identification, and risk management principles.
- Aviation Security & Dangerous Goods Awareness: Regulatory standards for maintaining operational security and handling dangerous goods safely.

2. Flight Planning & Performance Capabilities

- Mass & Balance in Aviation Operations: Aircraft loading principles, centre of gravity calculations, and weight limitations.
- Principles of Flight & Aircraft Performance: Aerodynamic fundamentals and performance metrics under varying conditions.
- Navigation & NOTAMs: Route planning considerations, airspace structure, and processing Notices to Airmen.
- Meteorological Hazards & Weather Interpretation: Analysing aviation weather forecasts, charts, and adverse weather impacts.

3. Strategic Control & Resource Management

- Disruption Management in Aviation Operations: Real-time problem-solving, recovery planning, and tactical disruption handling.

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- Emergency Response: Protocols, procedures, and communication strategies during operational emergencies.
- Flight Time Limitations (FTL) & Fatigue Risk Management (FRM): Managing crew duty limits and fatigue risk in accordance with regulatory limits.
- Slot Allocation & Monitoring in Coordinated Airports: Managing airport slots, CDM processes, and schedule optimisation.
- Air Traffic Management & Control Services: Interfacing with ATC units, flow management, and airspace constraints.

What You Will Gain?

- Expert-Led Training: Direct instruction and insights from seasoned professionals across leading aviation organisations.
- Broad Curriculum: An in-depth syllabus covering all key areas of aviation operations control to prepare you for real-world scenarios.
- Flexible Completion: Enjoy 12 months from the completion of your UKOMA course to finish all requirements at your own pace.
- Blended Assessment: Evaluated through a combination of an exam during the UKOMA course and practical written assignments.

Who Should Enrol?

- UKOMA Course Attendees: Delegates currently booked on or attending the UKOMA Operations Officer course seeking an accredited qualification.

Frequently Asked Questions

Q: Do I have to be booked on to the next UKOMA course to enrol on the Diploma?

A: Yes. This Diploma is designed as a bolt-on to the UKOMA Ops Officer course, as the training delivered during the UKOMA course forms an integral part of the qualification.

Q: Who is the Diploma accredited by?

A: The qualification is fully accredited by the awarding body FutureQuals.

For more information, contact aviation@crosbyaviation.co.uk.



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